



**Information Gateway Services
(Kitchener-Waterloo Inc.)**

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iPass Dial Up Application

Customer Information

Name:			
Address:			
City:	Postal Code:	Billing Information (If Different from Customer)	
Home Phone :	Home Fax :	Invoice To:	
Work Phone :	Work Fax :	Attention:	
[] Visa [] MasterCard		Address:	
Name on Card:		City:	Postal Code:
Card #:	Expiry:	Phone :	Fax :

A valid credit card is required to activate your iPass connection.

For IGS use only	Account Created []	Customer Called []	Billing Complete []	Added to Database []
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Important Regulations for iPass and IGS K-W

Neither IGS K-W nor iPass assumes responsibility for the iPass Service in the location you may need to access. Further IGS and iPass assume no responsibility for lost time, data, or loss of performance, be it hardware or software related, resulting from the use of an iPass connection. IGS K-W and iPass assume no responsibility for any and all charges that a client accrues through the use of their iPass connection.

The IGS K-W client by signing this agreement, clears IGS K-W and iPass of any and all responsibility for any damages. The client, by signing this agreement will also assume all charges and agree to pay in full for any time used and amounts charged.

Due to the nature of the Internet, IGS K-W and iPass assume no responsibility for the content of any site visited by any client who accesses the Internet through an iPass connection. IGS K-W and iPass will assume no responsibility for any unauthorized use of a clients' username and password and the client will assume full responsibility for any and all charges stemming from any unauthorized use of their username and password anywhere in the world.

Customer Authorization

<p>The Customer certifies that all statements made in this application, including any attachments, are true and complete and are made for the purpose of securing credit. The Customer authorizes IGS to make inquires and receive information about the Customer's credit experience from others, such as stores, other creditors and credit reporting agencies. The Customer also understands that IGS may furnish on a regular basis credit experience information regarding the Customer's accounts to others seeking that information. The customer certifies the signing party is at least 18 years of age.</p>	<p>The additional terms and conditions on the back of this form are part of this agreement. The Customer acknowledges having read the entire agreement with IGS and accepts the terms and conditions hereof. The Customer acknowledges having received a copy of this form. This application becomes a contract upon the establishment of service. If payment is to be made by credit card, the signature acknowledges signature for the credit card billing, as per above. A minimum of 30 days written advance notice of termination is required.</p>
Signature _____	Date _____

Terms and Conditions

1. iPass and its suppliers exercise no control whatsoever over the content of the information passing through their systems. By its very nature, the Internet contains offensive or harmful material, in some cases under descriptions that have been mislabeled or are otherwise deceptive. We expect that you will use caution—and common sense—in using the Internet.

2. IPASS AND ITS SUPPLIERS DISCLAIM ALL WARRANTIES AND CONDITIONS OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF TITLE, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. Use of any information obtained via the service is at your own risk. iPass and its suppliers specifically deny any responsibility for the accuracy or quality of information obtained through their services. iPass and its suppliers also do not guarantee continuous, uninterrupted or secure access to the Internet or to your home account.

Some jurisdictions do not allow the disclaimer of implied warranties, so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights and you may also have other legal rights that vary from jurisdiction to jurisdiction.

3. IN NO EVENT SHALL IPASS OR ITS SUPPLIERS BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR FOR INTERRUPTED COMMUNICATIONS, LOST DATA OR LOST PROFITS, ARISING OUT OF OR IN CONNECTION WITH THE SERVICE. Some states do not allow the limitation of liability, so the foregoing limitation may not apply to you.

4. You shall not use the services to take any actions or make any statements that: (a) infringe on any third party's copyright, patent, trademark, trade secret or other proprietary rights or rights of publicity or privacy; (b) violate any applicable law, statute, ordinance or regulation (including without limitation those regarding export control); (c) are defamatory, trade libelous or unlawfully threatening; (d) are pornographic or obscene; (e) violate any laws regarding unfair competition, antidiscrimination or false advertising, or (f) result in the distribution of viruses, Trojan horses, worms, time bombs, cancelbots or other similar harmful or deleterious programming routines. You may not use the services to distribute any bulk unsolicited e-mails or otherwise cause an excessive or disproportionate load on iPass suppliers' infrastructure.

5. You may not transfer or share your account with anyone. You may not disclose your password to any third parties.

6. Although privacy issues are very important to iPass and its suppliers, given the current regulatory and technical environment you should not have an expectation of privacy in your online activities.

I understand and agree with the terms and conditions X _____

Date X _____